

THE GALLANT FILES

Everything Gallant Plumbing.



LETTER FROM DIRECTORS:

Welcome to our very first Gallant Newsletter!

We thought this would be a fantastic way to touch base with everyone in the Gallant Community, and let them know a bit more about us and all of our little and big wins.

A 'big win' for us in the past month is that we have merged with Worboys Plumbing; a commercial plumbing business with a rich history starting out in 1921. With this merger has come much excitement and

We hope you enjoy the first issue of the Gallant Files.

Best Wishes
Ed and Scott.



A LOOK AT THIS ISSUE:

- * MERGER ANNOUNCEMENT
- * FORTNIGHTLY FOWLER WINNERS

WELCOME ABOARD DAMIEN & MATT

Welcoming our two newest Gallant team members Damien & Matt!

It's all a bit uncanny actually!

Damien has 28 years of plumbing experience and Matt has no plumbing experience (as he is an apprentice); the perfect pair!

Damien loves to share his knowledge with everyone and Matt is eager and willing to learn all he can!

We love having them on our team!

AUTUMN IS HERE

Autumn has arrived!

Where did summer go may I just add?!

Nostalgia aside, for a plumbing business, autumn means lots of falling leaves, filling up and clogging your gutters. We know we always harp on about the importance of regular gutter cleans, however at this time of year, we seriously mean it!

Go ahead and read the step by step guide for cleaning your gutters at the end of this newsletter.



Damien



Matt



Office Manager Jen with boys after team meeting.

COMPANY NEWS

MERGER ANNOUNCEMENT

Ed, Scott and the Gallant Team are pleased to announce that Gallant Plumbing has merged with Worboys plumbing; a commercial plumbing business established in 1921. They have an amazing history servicing many remarkable properties in Melbourne such as the Shrine of Remembrance, Parliament, Salvation Army and Federation Square. Through this, we have been able to add four new team members, Geoff, Danny, Matt & Wayne. It is an exciting addition to put under the Gallant Plumbing umbrella, and it's a very exciting time here at Gallant Plumbing.



Meet Geoff

VIDEO DAY!

At the conclusion of January, members of the Gallant Plumbing team took part in some video productions. We had Ed, Scott, Jenni, Chad, Ryan and Ben all willingly take part, and let me tell you, they were all stars! It was a very fun and enjoyable day to be a part of! You can check out the videos in the link of the email.



Chad & Jen on our video day

" IT'S REALLY NICE NOT BEING DISAPPOINTED IN A CONTRACTOR OR WORK BEING COMPLETED. THE WORK WAS PERFECT. "

- IRENE

FORTNIGHTLY FOWLER WINNERS

Congratulations to our last two Fortnightly Fowler winners, Matt & Deb!

Matt was a well deserving winner, having voluntarily put his hand to work overtime/after hours for 2 weeks straight! Matt, you're a legend.

Deb was a soldier! She came down with a nasty cold but nothing stopped her showing up to work every morning with her beaming smile. What a star.

RONALD MCDONALD HOUSE CHARITY.

Here at Gallant, we have recently launched a new marketing campaign in which to acquire customer feedback.

As part of this campaign we are donating much needed funds to the Ronald McDonald House Charity Australia. For every internal review form that is completed, Gallant Plumbing will donate \$10 and if this review is copied onto an external platform, another \$10 will be donated!

We are excited to see the results and to be able to donate to this fantastic cause which holds a place close to home for director Ed and his family.



Matt!



Deb!



**RONALD MCDONALD
HOUSE CHARITIES®
AUSTRALIA**

STEP-BY-STEP GUIDE FOR CLEANING YOUR GUTTERS.

Step 1:

Ensure your ladder is safely secure before climbing. This is most important!

Step 2:

Climb your ladder until you can comfortably and stably see the inside of your gutters.

With your gloves on, grab all leaves, sticks and debris from the gutters and put them straight into your bucket.

Move through this section by section of your roof until all your gutters are clear.

Step 3:

So now your gutters are clear, it is important to check if there is any damage or corrosion in your structure.

If any small holes are existing and you are not comfortable fixing it yourself, grab yourself some painters tape to highlight the location of the holes for a quick reference when you organise to get it repaired (sooner rather than later).

But hey, we are learning to be our own handy man right? A quick fix is to grab some clear silicon sealant to seal those holes (but again remember, this is only a temporary fix!

Step 4:

So our gutters are now clear, holes and damages identified. It is now time to check if your gutter system is flowing properly! This is where you grab your garden hose and gently run some water through your gutters. If you get some water at a stalemate, slightly bend the hangers to an ever so slight downward slope, as this should encourage the water to continue its journey through the gutter system!

Warning: When bending the hangers, do not force anything! You don't want to break or damage those gutters. If you are unsure give us a call and we can either give you some assistance or get a plumber out there to help you.

Step 5:

Spotted any sagging gutters? Sagging gutters makes the entire gutter system useless! It causes water to get trapped and stagnant, attracting mosquitoes and causing water damage. There are many causes for sagging gutters, however the most common is simply that a nail has come loose. It is then recommended that you tighten the loose nails or replace them with screws.

Step 6:

Downpipe clogged? You will need to loosen the debris from the bottom up using a high pressure hose. If that doesn't aid in loosening the clog, you may need the help of your plumbers snake to loosen and clear the build up.



IF YOU WOULD LIKE TO GET IN CONTACT, GIVE ME A CALL ON 1300 830 956
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